

Get Started with WTC Connect

Setting up your Wi-Fi and App

- 1 Download the app.** Search your app store for: 'WTCconnect' [one word] or visit the links below:



wtcnet.ca/wtcconnectapple

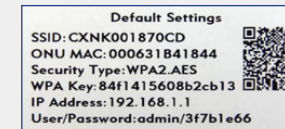


wtcnet.ca/wtcconnectandroid

- 3 Complete the Sign Up Steps.** Enter your personal information. The password you enter here will be used to access the app.

Note: Please wait at least 10 minutes after your router has been turned on before attempting Step 4.

- 5 Scan the QR Code.** Tap the QR code that appears within the app. You will be asked to allow the app to access your camera. Point your camera at the QR Code found on the bottom of your router (example below). Select OK.



- 2 Sign up.** If this is your first time making a WTC Connect account, Select "Sign up" at the bottom of the screen.

- 4 Continue to follow the Steps.** If your system is plugged in and connected, select "Yes" to continue.

Otherwise, wait until our technicians have installed your new device to complete the process.

- 6 Setup your Wi-Fi.** If your system is already operating with Wi-Fi, tap the "Click here to skip" text. Otherwise, complete these steps to set-up your Wi-Fi:

- Name your network and create a password.
- The Router Name will be used throughout the app.
- The Network Name (SSID) is what you will use as your wireless connection name.
- Select a password for your wireless network.

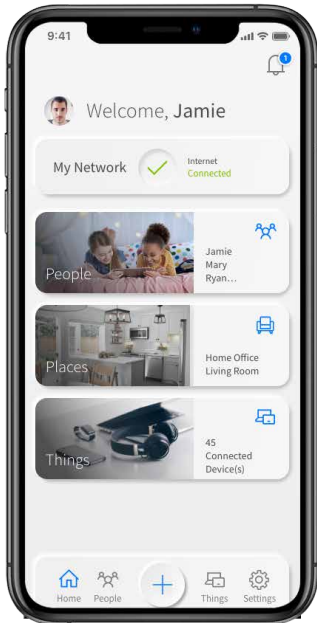
Click Submit and you're done!

Don't hesitate to reach out to our friendly technical support team for assistance.

Need help?

1-844-507-9000 or support@wtccommunications.ca

What can I do with WTC Connect?



Change your Wi-Fi network name or password directly from the app.

See the devices currently using your Wi-Fi.

Pause the Internet for any device, at any time.

Create routines for scheduled downtime (i.e., bedtime or limited access to gaming devices during school hours).

Create a temporary or shareable guest network (without sharing your main network). Great for house guests, visitors, babysitters, house sitters, or pet sitters. Text the guest network login information directly from the app.

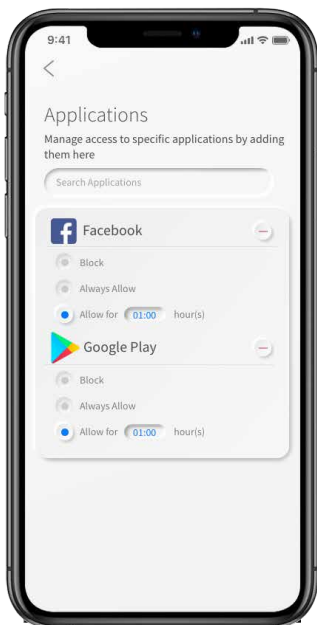
Are you concerned about how much time your kids are spending looking at screens? Parents or Grandparents can now create healthy habits for screen time directly in the app.

Do your kids take their devices to bed and stay up late looking at their screens? Create bedtime routines so that your child's devices get disconnected from the internet at a set time, and don't reconnect until the next morning.

Tired of giving your network name and password to friends and family when they come over? Create a guest network they can connect to without needing your actual network information. Text it directly to anyone you want to have access.

Concerned that your neighbors might be connecting to your Wi-Fi network? **Get alerts anytime a new device is connected**, and see all devices connected at any time in the dashboard.

What can I do with Experience IQ



ExperienceIQ is a service within the WTC Connect App. It gives you the Advanced Parental Controls that you need to keep your family safe.

Are you concerned about your children or grandchildren seeing inappropriate content online? **Provide a safer internet experience based on what YOU feel is appropriate.**

You can now block entire categories of content (like pornography or violence).

Set time limits for specific applications, like TikTok to cap screen time.

YouTube restriction also blocks all comments on videos which often include inappropriate language.

View usage for all devices to better understand HOW the internet is being used in your home.

Are you concerned about how much time your children are spending on apps like TikTok or Fortnite? It is very easy for kids to get lost in these social applications. Now, you can **set time limits** to create healthier routines and enforce boundaries.

Do you know how much time your kids are spending on their devices? **View usage data to get insight into how your children are using technology and create healthy boundaries.**

Do you work from home? Set a priority for your work laptop to make sure you always have the bandwidth you need for video conferences.

Are you a streaming family? Streaming priority allows for smooth streaming traffic so no one gets the spinning wheel of "not enough bandwidth."

